



## State Election 2016 Results and Important Announcement

### ELECTION RESULTS

The 2016 State Election results are in. Congratulations to the newly elected officers on the WAHI Board of Directors for the next 2 years:

**President: Andy Helgeson**

**Vice President: James Smead**

Doug Hoerth will remain on the Board as Past President for a term of one year.

On behalf of WAHI Nominations and Elections Chair, Andy Helgeson, I would like to thank all of the candidates for their willingness to share their time and talents with WAHI. It was an incredibly close election for both positions. To the members of WAHI who cast their vote in this election, thank you as well.

### SPECIAL ELECTION

Due to the fact that Andy Helgeson was elected State President a Special Election will be held to fill Andy's vacated seat as a State -Elected Member at Large for the remainder of his term - 1 year - May 1, 2016 through April 30, 2017.

Interested candidates are asked to contact Julie Arnstein or Andy Helgeson at 414-315-0266 or ajhelgeson@wi.rr.com with any questions or interest in this position.

Please note these **important dates** pertaining to the upcoming Special Election:

\*Thursday March 31st - Deadline to submit nominations for the position

Friday April 15th - Deadline for nominees to submit their bio to be distributed to all members with voting rights.

Sunday April 24th through Thursday April 28th - Online Election

Sunday May 1st - New officers assume their position on the Board of Directors

### STATE TREASURER

Longtime State Treasurer Tom Greenwaldt is retiring...so happy for Tom but he will surely be missed! As a result, the Board of Directors is seeking a suitable candidate for his replacement. This position on the Board is not an elected position, but rather Board-Appointed. The position has full voting rights as any board member but does not have a specific 2-year term in office.

Interested candidates are asked to contact Julie Arnstein or Tom Greenwaldt at 262-547-3678 or tom@greenwaldt.com with any questions or interest in this position.

Tom has a willingness to stay on the Board until his replacement is found but he is hopeful the process can be completed by May 1, 2016 when all of the new officers take their seat on the Board.

**\*Note: This information was also sent to all members via email on March 24th and March 29th.**

### Inside this issue:

#### CHAPTER MEETINGS



Page 2

#### WHAT'S HAPPENING IN WAHI?



Page 3

#### NEW MEMBERS



Page 11

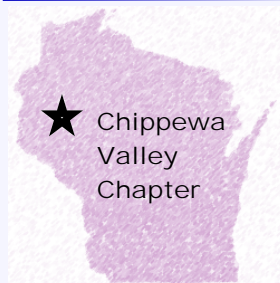
March's speaker was Affiliate Member, Andy Rheinschmidt, from France Sales and Service. He talked about correct ways to line masonry chimneys for hot water heaters and discussed the correct way to test for carbon monoxide in furnaces.

An invitation from Chapter Secretary, Terry McCann: I would like to reach out to other Central WI Chapter members and ask them to attend our monthly meetings. We have excellent speakers that provide a wealth of information to help us with our inspections.



**NEXT MEETING:** **Wednesday, April 20**  
Social at 6:00 p.m. & Dinner/Meeting at 6:30 p.m.  
Meeting and meal is \$30; meeting is only \$10.  
*Palms Supper Club Steak House, 5912 Business Hwy 51, Schofield*  
**Speaker: A Plumbing Specialist**

**For speaker information, or to provide a suggestion/lead, please contact the Chapter President, Richard Duerkop at 715-241-8222.**



**NEXT MEETING:** **Wednesday, April 6**  
Buffet Dinner at 5:30 p.m. & Meeting at 6:00 p.m.  
*Jade Garden Restaurant, 3620 Gateway Dr., Eau Claire*  
**Speaker: Brian Kelly, Territory Manager for Certaineed's Roofing Division**  
Brian will be presenting information regarding Certaineed's New Horizon organic shingles and other related products. We encourage members to bring any photos to present.

**For speaker information, or to provide a suggestion/lead, please contact Chapter Education Chair, Pete Saltness at 715-829-7348.**

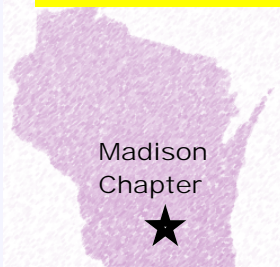


Our March speaker was Sean Landstrom with Integrity Plumbing. He addressed various plumbing issues home inspectors frequently observe and how to report them.

**NEXT MEETING:** **Tuesday, April 19**  
Social at 6:00 p.m. & Meeting/Dinner at 6:30 p.m.  
*Stone Toad, 1109 S. Oneida St., Menasha*  
**Speaker: Paul Birschbach, Town of Harrison Building Inspector**  
Paul will be updating us on new code changes this year on decks.

**For speaker information, or to provide a suggestion/lead, please contact Chapter Education Chair, Scott Hansen at 920-716-3025.**

**The Madison Chapter meets only the following months: January, February, May, June, September and October.**



**NEXT MEETING:** **\*Thursday, May 19 (no meetings in March or April)**  
Roundtable at 6:00 p.m. & Meeting/Dinner at 6:30 p.m.  
*Rocky Rococo's Pizza, 1753 Thierer Rd., Madison*  
**Speaker: TBD**

**For speaker information, or to provide a suggestion/lead, please contact the Chapter President, Denny Kruger at 608-835-5395.**



**NEXT MEETING:** **Tuesday, April 12**  
Social at 6:00 p.m., Dinner at 6:30 p.m. and Meeting at 7:00 p.m.  
*Klemmer's Banquet Center 10401 W. Oklahoma Ave., West Allis*  
**Speakers: Affiliate member Chuck Weber of Charles Weber Consulting and Steve Knoebel, Milwaukee Chapter Education Chair**  
Steve will present a short slide show and Chuck will address foundation wall movement ... the good, the bad and the ugly!

**For speaker information, or to provide a suggestion/lead, please contact Chapter Education Chair, Steven Knoebel at 414-828-4217.**

# What's Happening in WAHI?

By Executive Director, Julie Arnstein

Here is the brief recap of activity in the past month and a preview of what lay ahead. If anyone would ever like further information on something mentioned in this piece just let me know ....  
julie@wahigroup.com, 414.299.9766 or 877.399.WAHI



## March 2016

- Our Spring 2016 Education House and Spring Seminar has come and gone and what an event it was! Excellent speakers on Friday and Saturday, not to mention the impressive chimney fire demo presented by WAHI Affiliate member Kurt Soens of Smoke Stacks at our Education House. As a precautionary measure (wise!), the Oak Creek Fire Department was on the ready, but Kurt had everything well under control ...no cause for alarm...make that, no cause for "fire alarm." 😊
- As you can see on our cover page the election results are in. Our thanks to all of the candidates for their willingness to serve. It was an incredibly close election for both positions -- clearly all of the candidates have made a name for themselves throughout the association statewide. While we met the required numbers for the election to be considered valid -- the Bylaws require 30% of the voting membership, we had 36% - that level of participation is not what we would hope for in an association of this size and with an election process as simple and user-friendly as votingplace.net. Chapter Elected Board Member Kyle Zimmermann from our Central WI chapter made a suggestion that came from his chapter -- that we hold the election soon **AFTER** our Spring seminar rather than **BEFORE**. Their thought was that members in attendance at the seminar would have an opportunity to meet and talk with the candidates thus allowing for the general membership to cast their vote with an increased understanding of each candidate rather than simply reading their bio. We are going to try this for the 2017 State Election.
- The Board has asked the Arbitration Committee to set a goal of early December 2016 for an Arbitration Training Day for new candidates in the program and very possibly a refresher course for those who went through the training several years ago. There is **a lot of work to be done** prior to a training and that **falls on each and every member in WAHI**. All members **must** help to recruit new affiliates and suitable candidates to serve as participants in our Arbitration program. Arbitration Committee Chair Mark Thomas made numerous pleas to all Chapter-Elected Members at Large on the Board of Directors, as well as all attendees during his Fall 2015 seminar presentation on Risk Management and again at our Spring 2016 seminar in Milwaukee. In order for WAHI to have a successful Arbitration program we need more qualified affiliate members at each chapter, who can then be trained to serve as a Contractor Arbitrator. A solid program needs to be in place should the need for arbitration arise. It is every WAHI member's responsibility to assist in this goal.

## April and Beyond...

- A Special State Election is now upon us! See the cover page of this newsletter for details and important dates. Now that Andy Helgeson has been elected State President for the next 2 years the association needs to fill his prior position on the Board as State Elected Member at Large. The person elected to take that seat will complete the remainder of Andy's term - 1 year (May 1, 2016 through April 30, 2017). Affiliate member Cassidy Kuchenbecker of Environmental Initiatives has volunteered again to assist with the online election. Thanks Cassidy!
- In addition to the State Election the Board is seeking a replacement for Tom Greenwaldt as the Treasurer on the Board of Directors. The position of Treasurer is a Board-appointed position, holds no specific term (time period) and the position carries full voting rights. Please contact Julie Arnstein or Tom Greenwaldt at 262-547-3678 or tom@greenwaldt.com with any questions or interest in this position.
- Our Education Committee is already looking ahead to our WAHI Fall 2016 Education House and Training Seminar. We are scheduled for Friday November 4<sup>th</sup> and Saturday November 5<sup>th</sup>, at The Wilderness Resort in the WI Dells/Baraboo area. Save the date!
- Membership renewal is around the corner. Notices will go out in May -- submit your renewal by July 1<sup>st</sup> to avoid a late fee of \$25.00.

# Charlie's House

A couple of our members attended ASHI Inspection World 2016. They were very impressed with an organization they discovered, Charlie's House, and felt the information would be valuable to you and your clients.

*On November 1, 2007, Charlie Horn, a 2-year-old Kansas City boy, was killed when he attempted to climb a 30" dresser in his home. It was through this tragedy that Charlie's House was born.*

*What started as a memorial and an outpouring of public support has grown into a 501 (c)(3) not for profit organization with safety at its core - dedicated to keeping the community informed and engaged when it comes to preventing injuries to children in and around the home.*

*As part of this mission, Charlie's House participates in and sponsors community-wide events to provide home safety information. Plans are also underway to raise funds for a safety demonstration house that will provide adults with real-life demonstrations, examples and resources on children's safety.*

**For further information visit their website - <http://charlieshouse.org/>**



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## **"It's not up to code?!"**

I recently talked with a homeowner who had hired a local chimney company. The company reported the fireplace flue was not usable and was dangerous. They had the homeowner sign "official" paperwork confirming they would not use the fireplace because if they did it could basically burn the house down and cause them physical harm. This company cited a code from an organization that I can find no record of **anywhere**. (Honestly, I think this company made the code up themselves).

I don't want to name the company or the code they cited, but simply want you to know that if you have a customer who experiences something like this, they may want to contact their local city building inspector. The inspector can determine if the code applies and what the municipality deems necessary.

We all pay local taxes. They are paid professionals and are here to help us if we don't know what to believe when it comes to our home. If you ever encounter a client who has been scared into believing something you suspect is most likely false, bring in an impartial building inspector who can bring some civility to the situation.

p.s. I want to thank WAHI for having Jeff Schmittinger of Wisconsin Chimney Technicians and myself out to your Spring 2016 Education House to demonstrate a chimney fire.



## The Online Guide to Booking More Inspections by Josh Fulfer

For anyone looking to book more home inspections, be sure to download "*The Online Guide to Booking More Home Inspections.*" Within this guide you will learn how to leverage your website, and Google, to attract new customers and book more inspections. This 23-page guide is FREE to all WAHI members, compliments of Josh Fulfer of KVF Marketing, a Milwaukee Chapter Affiliate.



Click [HERE](#) to download "*The Online Guide to Booking More Inspections*" by Josh Fulfer.

Also, in conjunction with the recent WAHI conference, Josh is offering free website evaluations to all WAHI members. Email your website url to [josh@kvfmarketing.com](mailto:josh@kvfmarketing.com) if you'd like a free, no-strings, evaluation of your website. See my ad on this page.

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We encourage members to keep in contact and make sure their information is current!

We want other members and potential clients to be able to contact you. Also, we send interesting, timely emails that you may miss our on if your contact information is out of date

If your information has changed, please see page 6 of this newsletter to log-in and update your profile or contact Julie at:

[julie@wahigroup.com](mailto:julie@wahigroup.com)



Add a photo to the WAHI website and link it to your business site!

WAHI's website member database has a NEW and IMPROVED multi-choice search option.

Submit photo and/or company website info. to:

[julie@wahigroup.com](mailto:julie@wahigroup.com)

## Stay in touch with WAHI's Facebook Page

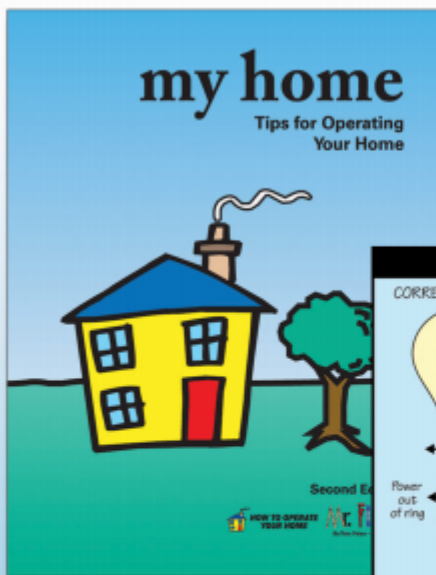


Our WAHI Facebook page gives you the perfect opportunity to make chapter announcements, post minutes, post meeting changes or just see what your fellow members have been up to.

Please contact Bob Turicik with questions at 920-892-7654 or [homeview@wi.rr.com](mailto:homeview@wi.rr.com)

## INSTRUCTIONS TO UPDATE YOUR PROFILE IN 5 EASY STEPS:

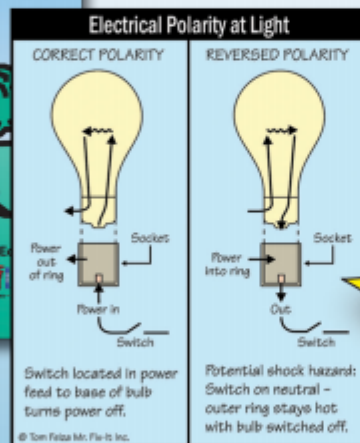
1. Go to [www.wahigroup.com](http://www.wahigroup.com).
2. From the Home Page - upper right corner, **select "LOGIN."**  
**ENTER your email address on file with WAHI \* and password.**  
\*If you have multiple email addresses and are uncertain of your WAHI email address, contact Julie at [julie@wahigroup.com](mailto:julie@wahigroup.com) - she can provide your WAHI address or update it for you.
3. Once logged in, the upper right corner shows your name, "Change Password" and "Log Out." **CLICK on your name.**
4. You should now be on the "My Profile" page. **Select "EDIT PROFILE"** in the gray rectangular box.
5. After making your changes/updates, **select "SAVE"** in the gray rectangular box at the bottom of the page.



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*— Henry "Sonny" Toman*





## BOARD MEETING

The next Board of Directors meeting will be scheduled in early-mid May. Watch your email and the May newsletter for the date and location. As always, all members of WAHI are welcome - please contact Julie Arnstein if you would like to attend - [julie@wahigroup.com](mailto:julie@wahigroup.com) or 877.399.WAHI.

If you are unable to attend but have a concern or thought you would like the board to address, please contact your

## CHAPTER SECRETARIES

You are reminded to include upcoming speakers and topic information when you submit monthly meeting minutes to Julie Arnstein at [julie@wahigroup.com](mailto:julie@wahigroup.com)

The information will be included in the monthly newsletter and will also be posted on our website at:

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## WAHI Arbitration Program



Not every homeowner/inspector interaction goes smoothly. Although all members are encouraged to make every effort to resolve disputes on their own, we know that is not always successful. *WAHI's Dispute Resolution Program* is here for you during those difficult times.

The process begins when the complainant (homeowner) contacts the Program Administrator at Resolute Systems by one of the following ways:

Mail: 1550 N. Prospect Ave, Milwaukee, WI 53020

Email: [info@ResoluteSystems.com](mailto:info@ResoluteSystems.com)

Website: [www.resolutesystems.com](http://www.resolutesystems.com)

For more information, please contact Arbitration Committee Chair,  
**Mark Thomas**  
at (414) 486-2367 or  
[mark@thomasbuildingconsulting.com](mailto:mark@thomasbuildingconsulting.com)

## COMMUNICATION



All member-to-member or member-to-association disputes must go through the Membership Committee. A member going public, with disputes of these types, risks disciplinary action.

The Membership Committee will implement this policy.

Contact Joy Douthwaite Bott at 414-395-0639 or email her at [joy@thoroughinspectionservices.com](mailto:joy@thoroughinspectionservices.com)

## WAHI Legal Support



Attorney Roy Wagner of von Briesen and Roper continues to offer risk-free initial counseling to members with legal concerns. If further legal assistance is requested, the cost of the initial consultation will be included in the bill.

Contact Roy Wagner at (414) 287-1250 or [rwagner@vonbriesen.com](mailto:rwagner@vonbriesen.com)



# MEMBERS

## John Olson

(Fox Valley)

Home Inspector Member

Home Inspect Pros

920-639-7260

johnoinspect@gmail.com

## Kevin Sorenson

(Central Member)

Home Inspector Member

Sorenson Home Inspections, LLC.

715-581-0553

sorensonkevinr@gmail.com

## Ken Vergauwen

(Central Member)

Home Inspector Member

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## SPECIAL SPACES FOR KIDS



Longtime Milwaukee Chapter member and Embassy Homes architectural designer, Andrew Risch, is involved in the Special Spaces organization.

Special spaces, is a non-profit that creates dream bedrooms for children with life threatening illnesses.

The program is always looking for volunteers. If you would like to give of your time and talents, please contact Andrew at 262-841-8510 x111 or [Andrew@embassyhomes.com](mailto:Andrew@embassyhomes.com).

[specialspacesmilwaukee.org](http://specialspacesmilwaukee.org)





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<b>Secretary &amp; Executive Director</b> Julie Arnstein (877) 399-9244	David Strandburg (608) 255-3966
<b>Treasurer</b> Tom Greenwaldt (262) 547-3678	Mike von Gunten (262) 945-2446
<b>Members-at-Large</b> Tom Dempsey (262) 367-1536	<b>Chapter Presidents</b> Rich Duerkop, <b>Central</b> (715) 241-8222
Joy Douthwaite Bott (414) 395-0639	David Welch, <b>Chippewa Valley</b> (920) 889-2120
Andy Helgeon (262) 377-0751	Dave Brading, <b>Fox Valley</b> (920) 889-2120
Scott McLean (414) 228-6573	Dennis Kruger, <b>Madison</b> (608) 575-0371
	James Smead, <b>Milwaukee</b> (262) 424-4839

# WAHI COMMITTEES

<b>Arbitration</b> Mark Thomas, Chair Dave Brading • Ron Nohre Attorney Roy Wagner Kyle Zimmerman	<b>Membership</b> Joy Douthwaite Bott, Chair Roger Kautz Scot McLean Brian Opelt David Pribyl Kyle Zimmerman <i>Seeking Affiliate members</i>
<b>Audit</b> Tom Greenwaldt, Chair James Davis • George Finch Danny Kruger • Nathan Peterson Dave Stoinski	<b>Nominations/Elections</b> Andy Helgeson, Chair Dave Brading • Rich Duerkop • Dennis Kruger Cassidy Kuchenbecker James Smead • Dave Welch
<b>Education</b> Tom Kruse, Co-Chair John Moore, Co-Chair Pete Saltness • James Smead Mike von Gunten	<b>Public Relations</b> Bob Turicik, Chair Troy Beasley • Bruce Low Nick Petrie • Chuck Weber
<b>Education House</b> James Smead, Chair Chad Beck • Erik Mikkelsen Christine Rhodes	<b>Rules &amp; Bylaws</b> Andy Helgeson, Chair Tom Dempsey Tom Greenwaldt
<b>Legal Support</b> <i>Chair position is vacant</i> Ron Miller • Attorney Roy Wagner <i>Seeking 3 more members</i>	<b>Website</b> Doug Hoerth, Chair Julie Arnstein
<b>Legislative</b> David Strandberg, Chair	

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Fax: 801-610-2701  
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Contact: Jeff Ascher, 608-269-2127  
Fax: 267-647-3247  
jascher@coverrainurance.com  
[www.coverrainurance.com](http://www.coverrainurance.com)

### Hanover Insurance

330 E. Kilbourn Avenue, #650, Milwaukee, WI 53202  
Contact: Jeff Frank, 414-221-0364  
jfrank@robertsonryan.com  
[www.robertsonryan.com](http://www.robertsonryan.com)

### Mutual of Omaha

N7365 Lost Nation Road, Elkhorn, WI 53121  
Contact: Bruce Blum, 262-215-9123  
bblum1031@yahoo.com  
[www.BruceBlum.biz](http://www.BruceBlum.biz)

### OREP

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Contact: Isaac Peck  
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Fax: 619-704-0567  
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