



**David Nason  
President**

December 2023 Vol. 27, Issue 12 [www.wahigroup.com](http://www.wahigroup.com)

Hello WAHI Members,

Another successful WAHI Pre-Licensing Home Inspector Training Course, Fall Education House, and Training Seminar are in the books. The Milwaukee Chapter kept the bar high for the training previously set by other chapters. I would like to extend a big thank you to all the leaders and volunteers that make our training the best in Wisconsin. At the Board of Directors meeting on Friday before the seminar, it was decided to separate the pre-licensing class from the Education House to improve the experience for both the pre-licensing students and Education House attendees. The Madison Chapter is up next - look for information in upcoming newsletters about our Spring Training Seminar to be held in the Madison area.

My lawn is still *pretty green*, however, all the leaves are off the trees, so you know what's next...cold weather. And snow! Be sure to take some extra time when walking around the exterior of a home to remain safe. Icy conditions can cause slips or falls, and deep snow can conceal hazards or landscape features that can be damaged or cause an injury. Be aware of where you are walking to avoid these potential concerns. Also, if you are setting a ladder to access the roof or look at the shingles be sure the ground is dry and clear of snow and ice. Remember, we don't have to inspect a roof by actually going on the roof - so if it isn't safe, stay on the ground.

I'm writing this just before Thanksgiving thinking about the upcoming long weekend of getting together with family and friends and always eating too much delicious food. I hope you all enjoyed your weekend and look forward to the preparations and celebrations that the upcoming holidays bring.

Best,  
David Nason

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# CHAPTER UPDATES



**NEXT MEETING: Wednesday, December 20th - Holiday Gathering and Education**  
Social at 6:00 pm & Meeting/Dinner/Education at 6:30 pm  
[Sconni's Alehouse & Eatery, 1239 Schofield Ave, Schofield, WI 54467](#)  
Education: Wayne Schwartz of Schwartz Seamless Roof and Gutters

**For speaker information, or to provide a suggestion/lead, please contact the Chapter President, Mike Carson 715.212.4051**



**NEXT MEETING: Wednesday, December 6th**  
Check-in by 5:15 pm & Meeting/Dinner/Education to follow  
[Hangar 54 Grill \(in CV airport\), 3800 Starr Ave, Eau Claire, WI 54703](#)  
Education: Jason Vieth of Vieth Electric  
Jason will address main and sub panels, gas piping, grounding and electrical principles.

**For speaker information, or to provide a suggestion/lead, please contact Chapter Education Co-Chairs, Matthew Hell 715.497.5632 and Pete Saltness 715.829.7348**



**NEXT MEETING: Tuesday, December 19th - Holiday Gathering**  
Check-in at 5:30 pm & Roundtable/Meeting/Dinner/Education at 6:00 pm  
[Waverly Beach, N8870 Fire Lane 2, Menasha, WI 54952](#)  
Education: Fox Valley Chapter Affiliate members will be showcased at this meeting!

**For speaker information, or to provide a suggestion/lead, please contact Chapter Education Chair, Scott Hansen at 920.716.3025**



**NEXT MEETING: Wednesday, December 13th**  
Check-in starts at 5:30 pm & Meeting/Dinner/Education at 6:00 pm  
[VFW Stoughton Post #328, 200 Veterans Rd, Stoughton, WI 53589](#)  
Education: "Fred the Basement Guy"  
Fred will share 20 years of experience installing egress windows and repairing basements.

**For speaker information, or to provide a suggestion/lead, please contact Chapter Education Chair, Ron Miller at 608.235.9836**



**NEXT MEETING: Tuesday, December 12th - Affiliate-Sponsored Holiday Party**  
Check-in starts at 5:30pm, Dinner available 5:45 pm & Meeting/Education at 6:30 pm  
[The Silver Spur Texas Smokehouse BBQ, 13275 W. Watertown Plank Rd, Elm Grove, WI 53122](#)  
Education: No education or credits at this meeting...just holiday cheer. 😊

**For speaker information, or to provide a suggestion/lead, please contact Chapter Education Chair Bingo Emmons at 414.397.4072**

## WHAT'S HAPPENING - DECEMBER 2023

Here is a brief preview of what lay ahead. If anyone would ever like further information on something mentioned in this piece, just let me know - [julie@wahigroup.com](mailto:julie@wahigroup.com) or 414.299.9766.

- **Spring 2024 Education House and Training Seminar:** The dust has just settled from our fall event in the Milwaukee area but we are already planning for spring 2024! Our Madison Chapter will take “center stage” in spring on Friday, March 8<sup>th</sup> and Saturday March 9<sup>th</sup>. Stay tuned for more details!
- **WAHI Spring 2024 Pre-Licensing Home Inspector Training Course:** Our 4<sup>th</sup> class was another success, and we are looking ahead to late February/early March for our next class. Know of someone interested in pursuing a career in home inspection...**SPREAD THE WORD!** Information and registration will be available on our website soon.
- **Marketing WAHI:** The new Marketing Committee continues to meet to determine the best way to spread the *WAHI Word!* We need to let home inspectors - existing and newly licensed - who are not yet a part of our great association, know that we exist and why they need to be a member! We need to better market our training programs - in-person and online. If marketing is an area of interest or expertise of yours, let me know - love to add you to the committee!
- **WAHI Online Education:** By now I hope you have checked out our *streamlined* process to earn continuing education credit through WAHI when you can't attend your chapter meeting, a seminar or just want to get smarter! See page 4 in this newsletter for all the details.
- **Political Action Committee (PAC):** Attending fundraisers for candidates who serve on committees that directly, as well as indirectly, affect the home inspection industry is the reason WAHI started a PAC - this is how we create and/or further develop WAHI-awareness! We continue to seek PAC Committee members and member contributions to fund the PAC. See page 5 in this newsletter for further information.
- **YOUR Profile on the WAHI Website:** Reminder...add a photo, add your logo, submit a Testimonial to be included as a Featured Member on the Home Page, detail your Services Provided, etc. Make your profile POP!



**Julie Arnstein**  
**Executive Director**

You can **add your photo, logo, services provided, a testimonial and/or a link to your website** to your WAHI profile!

See page 4 in this newsletter for step by step instructions OR submit additions to me at: [julie@wahigroup.com](mailto:julie@wahigroup.com)

## WAHI's ONLINE EDUCATION CATALOG

WAHI is excited to announce that our recorded monthly chapter meetings will now be available for easy access through our WAHI website! Select your topic, make your payment, receive the link to the WAHI YouTube Channel, submit Q&A plus Password to earn CE credits and receive your CE Certificate - it's ALL there!

WAHI wants to thank Chippewa Valley Home Inspector member Marc Steig for the tremendous job he has done consistently recording his local chapter meetings since COVID hit us! Online education was not a path WAHI had gone down yet and Marc stepped up to the challenge and made it possible for our members to obtain their continuing education through WAHI during COVID and beyond! Many members took advantage of this option while COVID concerns were high and continue to do so.

Our thanks also go out to Madison Chapter Home Inspector member Misty Russell. In addition to home inspection, Misty has a strong interest and aptitude in web design, SEO and pretty much "all things internet." Misty developed our new Online Education Catalog page and all the steps that will take you to your Certificate of Completion.

## UPDATE YOUR WAHI PROFILE IN 5 EASY STEPS

1. Go to [www.wahigroup.com](http://www.wahigroup.com).
2. From the Home Page - upper right corner, **select "LOG IN."**  
**ENTER your email address** on file with WAHI **and password.**  
\*If you have questions, contact Julie at [julie@wahigroup.com](mailto:julie@wahigroup.com).
3. Once logged in, the upper right corner shows your name, "Change Password" and "Log Out." **CLICK on your name.**
4. You should now be on the "My Profile" page.  
**Select "EDIT PROFILE"** in the gray rectangular box.
5. After making your updates, **select "SAVE"** in the gray rectangular box at the bottom of the page.

# INCREASING WAHI AWARENESS with the WAHI PAC

In early 2022, WAHI chapters polled their members at monthly meetings to gauge the level of interest in starting a Political Action Committee (PAC). The primary reason in starting the WAHI PAC was to increase awareness with state legislators. The response was favorable and a WAHI PAC was formed. The needs of this committee are 2-fold.

First, we needed to fund the PAC to enable WAHI to make contributions to fundraising efforts and/or attend events. PAC funds are used to attend fundraisers of legislators involved in and/or serving on a committee that impacts the home inspection industry. The funds are not to be used to support (i.e. endorse) any specific candidates running for office.

WAHI is grateful to the following members who generously contributed to our 1st plea last summer:

**Jameel Dawan**  
**Denny Kruger**  
**Ron Miller**  
**Sean Martinson**

**David Nason**  
**Glenn Borucki**  
**Ken Smith**  
**Jill Hauk**

**Terry Elliot**  
**Dan Reik**  
**Scot McLean**  
**Jeff Ellsworth**

**Willy Wayne**  
**Al Weiland**  
**Riley Schuster**  
**Frank Raupp**

Our second need was to *populate* the PAC. WAHI's goal is to have 2 members from each chapter serve on this committee. This is important in the event a fundraiser is held in a particular area of the state, with the thought that at least one of 2 members would be able to attend the event to represent WAHI.

We are still seeking both - funds and committee members. Please contact WAHI Executive Director Julie Arnstein with interest in either or both needs - with any questions of course too! - [julie@wahigroup.com](mailto:julie@wahigroup.com) or 414.531.3199.

# BIG NEWS



(banana for scale)



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## NEW MEMBERS

These 4 new members just completed the Fall 2023 WAHI Pre-Licensing Home Inspector Training Course!

**Kurt Gfell (Milwaukee)**  
Associate/Student Member  
414.748.3992  
[kgfell@actshousing.org](mailto:kgfell@actshousing.org)

**Timothy Lenz (Fox Valley)**  
Associate/Student Member  
920.418.3054  
[tim@42rentals.com](mailto:tim@42rentals.com)

**Robert McClure (Milwaukee)**  
Associate/Student Member  
650.847.8011  
[robmcclure127@hotmail.com](mailto:robmcclure127@hotmail.com)

**Dellonta Mills (Fox Valley)**  
Associate/Student Member  
920.209.9887  
[smcpl2017@gmail.com](mailto:smcpl2017@gmail.com)



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- Chimney Sweeping and Inspections
- Water Leak Diagnosis and Repair

Visit our website for more details to see photos of our work - [www.smokestacks.net](http://www.smokestacks.net)

## WAHI LEGAL SUPPORT

**Affiliate member Attorney Lauren Triebenbach of Michael Best and Friedrich offers a risk-free, INITIAL consultation to WAHI members with legal concerns. WAHI members have the right to contact any attorney of their choice. Should a WAHI member decide to work with Lauren, the steps below, provided by Lauren, provide an explanation of her services.**

1. If you receive an email, letter, text, or pleading from a customer, please contact my office.
2. I will ask that you provide me with the communication you received plus your inspection agreement and report. If there are other communications related to the claim, I will ask for those too.
3. After I review your documents, I will schedule a time to talk to you. Calls generally last 15-30 minutes. I will discuss with you your options, which could include working it out on your own, engaging me to respond on your behalf, or tendering the claim to your insurance company. The strategy I discuss will be based on your specific claim, whether litigation or arbitration has already been initiated, and whether your inspection agreement specifies arbitration as the method of dispute resolution.
4. If you don't hire me, you don't get a bill. If you do hire me, the time spent reviewing the case will be included in the final billing.
5. Knowledge is power. I want inspectors to know their options so they can the decision that's best for them and their business.

**Visit the WAHI Affiliate Member page to contact Lauren: <https://wahigroup.com/Affiliate-Members/>**



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## IMPORTANT ARBITRATION INFORMATION

At a recent seminar Peter Merrill, President and CEO of Construction Dispute Resolution Services (CDRS), WAHI's current arbitration service provider, reminded everyone of the value of arbitration and your rights to go that route when it is in your signed agreement. In addition, Brianne Smith, of Inspector Pro Insurance, shared her insight on arbitration from the point of view of an insurer. Peter's focused on two main points: 1) A CDRS trained arbiter will always make his/her decision based on the contract in place between the two parties. 2) Any judge that dismisses an arbitration clause in an agreement or contract signed by both parties is breaking federal law. Brianne expressed Inspector Pro's confidence in CDRS to arbitrate complaints fairly and the importance of having your inspection agreement signed **before you begin** any part of a home inspection. See more details on their joint presentation in my full article on page 8 of the [September 2022 WAHI Inspector](#).

Last summer a WAHI member had a previous customer file for arbitration AFTER the 2 year statute of limitations had expired. The inspector still had to respond to the arbitration but rather than going through the full arbitration process, the inspector requested a much shorter process called a Documents Only Arbitration. **It is up to the inspector to make that request.** See my full article on this situation as well as your rights, and what is your responsibility, when faced with an arbitration on page 4 in the [September 2022 WAHI Inspector](#).

I welcome any member with questions or concerns about WAHI's arbitration program to contact me. Peter Merrill's contact information can be found at: <https://www.constructiondisputes-cdrs.com/index.htm>. Note: Peter prefers phone calls rather than reply to long emails.

The WAHI Arbitration Committee is made aware of arbitrations involving WAHI members that are handled by CDRS. For privacy reasons, the Committee is not given the personal or business names of the parties involved with the arbitration, only the complaint details and the decision made. I am grateful for the candor of the member involved in the case cited above. I ask all members involved in an arbitration to provide feedback about their experience with the arbitration process. The member may remain anonymous, if they desire, and can provide the amount of feedback they are comfortable with. Any information you share will be very beneficial to WAHI, your fellow members and the continued success of arbitration as a path for conflict resolution.



**David Nason  
President and  
Arbitration Chair**

**Feel free to contact me:**

**262.443.8958  
or  
[bestinspectionsllc@gmail.com](mailto:bestinspectionsllc@gmail.com)**

## WAHI ARBITRATION PROGRAM

Not every homeowner/inspector interaction goes smoothly. Although all members are encouraged to make every effort to resolve disputes on their own, we know that is not always successful.

**WAHI's Dispute Resolution Program** is here for you during those difficult times.

For information, please contact:

**WAHI President and Arbitration Chair David Nason at 262.443.8958**

or

**Construction Dispute Resolution Services (CDRS)**

**President & CEO Peter Merrill at 505.473.7733**

WAHI was recently asked, and answered, a question presented by a Home Inspector member on the "cusp" of retirement.

*Must a home inspector continue his/her WAHI membership for the 2-year liability period following retirement to take advantage of the arbitration system in the event of a claim?*

*If so, at what level...Home Inspector member or Retired member?*

While WAHI would appreciate your continued support and involvement as a Retired member, it is not required. Currently, if a Home Inspector member has not renewed their state license they are eligible to renew their membership in WAHI at the Retired status.

## MEMBERS ONLY INTERACTIVE FORUM

It has come to our attention that many of you may be unaware the WAHI website hosts an interactive forum on the Members Only page.

We encourage all members to check it out!

This is a very useful tool for communicating directly with fellow members and with our large membership, chances are very good that you will find someone who has a shared experience similar to yours or an answer to your question!

To access the forum section of the website you need to log-in to the website.

See page 4 for step-by-step instructions to log-in to your profile and make use of this additional "tool" and benefit WAHI offers to their members.

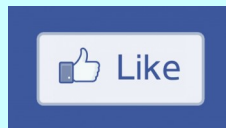
Our WAHI Facebook community provides the perfect opportunity to: post minutes, make chapter announcements, post meeting changes, start a dialog/ask questions of other inspectors, or just see what your fellow WAHI members have been up to.

If you have any questions, please contact:

**Bob Turicik**

**920.892.7654**

[homereview@wi.rr.com](mailto:homereview@wi.rr.com)



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# COMMERCIAL INSPECTIONS

In recent months several WAHI members have considered adding commercial inspections to their services and wondered if WAHI may have any plans to include commercial inspections in an upcoming seminar.

I shared that information with the WAHI Board of Directors and, in return, received what I consider several well thought out responses. As always, decisions like this are ENTIRELY up to you as a business owner but, based on the general consensus among the Board, I do not see WAHI offering a commercial inspection training course anytime soon. I am sharing their “cautionary comments” below.

## **Words of Caution #1**

You can't cover commercial inspections in 1-2 days. Commercial is a different creature. Some inspectors will say that they offer “light” commercial inspections - there is no such thing, either it is, or it is not. Also, there is no state certification required but there are standards out there for commercial inspections.

I see a great many inspectors that use our WAHI residential agreement and wordsmith it for commercial. Also, a great number use a residential report form for commercial use and just change a few things. Not a good practice.

## **Words of Caution #2**

Commercial work is an entirely different world! You don't actually do an inspection - it's a Property Condition Assessment with the inspector performing a Walk-Through Survey (based on ASTM Standards which are the most commonly used standards). An analogy would be the difference between high school or college sports and the Pro's. I'm not aware of any State or Federal standards for this and anyone doing them uses the ASTM or whatever they choose. There are groups offering commercial inspection training with courses usually at least a week long.

Everything is different from what WAHI does. Most of the inspectors doing commercial are long time inspectors with years of experience who decide to branch out or they have a specialized background geared toward this. I highly discourage most inspectors from doing this - you're generally dealing with the big boys who have the wherewithal to crush you!

## **Words of Cautions #3**

Commercial Inspections do not have standards of practice. The reason WAHI pushed for mandated home inspection standards is that attorneys were suing home inspectors over negligence based on their and the client's *opinion* of what *should be* included in standard home inspection - E & O insurance was three to four times the cost, with much larger deductibles, than what it is now. It is far easier to train someone to do a home inspection by using the standards. A course offered in Toronto barely scratches the surface of the technical knowledge you better have to stay out of court doing commercial inspections.

## **Words of Cautions #4**

Commercial is a different animal. The inspections depends on the type of building it is and there are many types, even multiple types mixed together in some instances. These generally require hiring a commercial HVAC tech and Electrician, many times a Mason and/or Structural Engineer. The commercial training I had through House-Master was a full week long. It was called Commercial Property Assessment (not an inspection) and had an Agreement tailored to the specific requirements of that property.

Please contact me with any questions or comments - [julie@wahigroup.com](mailto:julie@wahigroup.com) or 414.299.9766



# SURVEILLANCE CAMERAS

A realtor contacted me regarding a WAHI inspector who turned off 2 video cameras in a home he was inspecting. The agent was calling for clarification as she was not certain what the rules are concerning recording devices. At the time of the inspection, the inspector explained he disengaged the 2 cameras in order to be compliant with the State Statutes - he explained that if his actions and any commentary were recorded and viewed by a party other than his client he would be in violation of State Statute 440.975

(7) A home inspector may not do any of the following:

(b) Deliver a home inspection report to any person other than the client without the client's consent.

In the inspector's mind, by being filmed, he was "delivering" contents of his report to someone other than his client. I reached out to the Department of Safety and Professional Services (DSPS) to see how they would view this situation should someone file a complaint.

The Department would not view it as the inspector did. They said that video surveillance does not fall under sharing contents of the inspection and/or an inspection report. State Statute 440.975 (3) reads as follows:

After completing a home inspection, a home inspector shall submit a WRITTEN report to a client that does all of the following: etc. etc. (See 440.975 (3) (a-d) for remaining details)

In January 2020, Senate Bill 247 passed and a portion reads as follows:

995.60 (2) USE OF SURVEILLANCE DEVICES. Except as provided under sub. (3), an owner of real estate may use a surveillance device in or on the real estate to observe or record an individual who is present in or on the real estate for a private showing, open house, or other viewing of the real estate in connection with the owner's attempt to sell the real estate.

At the WAHI Spring 2019 Training Seminar, a speaker touched on surveillance cameras. He suggested attendees seek legal advice regarding privacy/disclosure rules in our state and/or add a disclaimer to their report. Something along the lines of:

*We will make every reasonable effort to keep the results of the inspection confidential and will provide a report to you only (unless otherwise directed by you in writing). However, we have no control over home security surveillance systems that may be present and activated during the inspection, and it is possible that other parties might observe the inspection without our knowledge.*

Please contact me with any questions or concerns – [julie@wahigroup.com](mailto:julie@wahigroup.com) or 414.299.9766

## WAHI WELCOME COMMITTEE

Our Welcome Committee is intended to do just that....*welcome* our new members into WAHI. As a new member, expect a call from a member from your chapter. If you are a "newer" member – maybe you joined a while ago but haven't yet attended a meeting - feel free to reach out to a committee member from your chapter and make arrangements to meet at the next or an upcoming meeting.

We want our new members to feel "welcome", feel a connection with the group... and the members listed below are the right people to do that!

### CENTRAL

Mike Carson - 715.212.4051 or [carsonhomeinspector@gmail.com](mailto:carsonhomeinspector@gmail.com)

Paul Zenker - 715-303-1937 or [pzenker@onpointwisconsin.com](mailto:pzenker@onpointwisconsin.com)

Kyle Zimmermann - 715.897.3636 or [kyle@royaltinspections.com](mailto:kyle@royaltinspections.com)

### CHIPPEWA VALLEY

Jon Hempel - 715.210.3217 or [jhempel@newageinspection.com](mailto:jhempel@newageinspection.com)

Marc Steig - 715.797.1475 or [inspectormarc3@gmail.com](mailto:inspectormarc3@gmail.com)

### FOX VALLEY

Dave Brading - 920.889.2120 or [dave.brading@yahoo.com](mailto:dave.brading@yahoo.com)

Bob Turicik - 920.946.0433 or [homereview@wi.rr.com](mailto:homereview@wi.rr.com)

### MADISON

Sean Martinsen - 608.206.1108 or [sktailhook@yahoo.com](mailto:sktailhook@yahoo.com)

Rich Reinart - 608.535.9206 or [thehomeinspectorllcwi@gmail.com](mailto:thehomeinspectorllcwi@gmail.com)

### MILWAUKEE

Nick Hammetter - 414.412.2637 or [humblehomeinspector@gmail.com](mailto:humblehomeinspector@gmail.com)

Andy Helgeson - 414.315.0266 or [helge4674@outlook.com](mailto:helge4674@outlook.com)

Thank you all for stepping up to serve on one of the **most important** committees within the WAHI organization!

## BOARD OF DIRECTORS

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David Nason  
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608.352.0530

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Julie Arnstein  
414.299.9466

Marc Steig  
715.797.1474

**Treasurer**  
Andy Helgeson  
262.377.0751

Dave Welch  
715.382.6058

**Past President**  
Ric Thompson  
920.410.6682

Jim Weyenberg  
920.850.5890

### Chapter Presidents

**Central**  
Mike Carson  
715.212.4051

### Members-at-Large

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715.212.4051

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Marc Steig  
715.797.1474

Todd Jones  
414.477.3775

**Fox Valley**  
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920.410.6682

Sean Martinson  
608.206.1108

**Madison**  
Sean Martinson  
608.206.1108

Scot McLean  
414.228.6573

**Milwaukee**  
Jim Oezer  
262.636.0909

## WAHI COMMITTEES

**Arbitration**  
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Jeffrey Knurr  
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Rich Reinart  
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Andy Helgeson, Chair

**Long Term Planning**  
Andy Helgeson, Chair  
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Mike Carson  
Terry Elliott

**Website**  
Julie Arnstein  
Misty Russell

**Welcome**  
See page 14 in the newsletter

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